



PUBLIC DISCLOSURE STATEMENT

FELIX MOBILE

**PRODUCT CERTIFICATION
CY2023**


Australian Government
Climate Active
Public Disclosure Statement

felix



An Australian Government Initiative



NAME OF CERTIFIED ENTITY	TPG Telecom Limited – Trading as felix mobile
REPORTING PERIOD	1 January 2023 – 31 December 2023 arrears report
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p>  <p>Paul Tierney General Manager 6th November 2024</p>



Australian Government
**Department of Climate Change, Energy,
the Environment and Water**

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Version: January 2024



1.CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	7,396 tCO ₂ -e
CARBON OFFSETS USED	20% ACCUs, 80% VERs
RENEWABLE ELECTRICITY	100%
CARBON ACCOUNT	Prepared by: South Pole
TECHNICAL ASSESSMENT	13/06/2024 South Pole Next technical assessment due: CY 2026

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2.CERTIFICATION INFORMATION

Description of product certification

felix's account covers the six GHGs covered by the Kyoto Protocol: carbon dioxide (CO₂), methane (CH₄), nitrous oxide (N₂O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), and sulphur hexafluoride (SF₆). All emissions are reported in tonnes of carbon dioxide equivalent (tCO₂-e).

This product certification is for the provision of access to the mobile network for felix customers. This product includes the operation and maintenance of the mobile network and the production, distribution and end-of-life for the SIM cards which are used by felix customers to access the network.

The scope of this product certification includes:

- TPG Telecom Limited mobile network construction and maintenance
- the operation of TPG Telecom Limited re-owned and shared mobile network assets
- the use of network assets owned and operated by third parties, including outgoing data roaming
- materials and manufacturing of SIM cards and packaging
- upstream and downstream freight of SIM cards and packaging
- SIM card warehousing
- end-of-life for SIM cards and packaging.

The responsible entity for this product certification is TPG Telecom Limited – Trading as felix mobile, ABN 76096304620.

This Public Disclosure Statement includes information for the CY 2023 reporting period.

- Functional unit: One year of access to mobile 3G, 4G and 5G voice and data for one felix customer - excluding customer device and associated use
- Offered as: full coverage product
- Life cycle: cradle-to-grave

Description of business

felix is a digital mobile service provider, launched by TPG Telecom Limited (ABN 76096304620) in 2020, which offers mobile phone plans leveraging the TPG mobile network.

felix exists as a business unit within TPG Telecom Limited (ABN 76096304620) and is not a registered business with a unique ABN. As a result, certification as an 'Organisation' under the Climate Active Carbon Neutral Standard for Organisations was not possible.

felix has both a product and service Climate Active certification. The product certification is deemed to be the child certification and as such, any shared emission sources will be offset through the service certification only as per the Climate Active guidance on Emission boundary: Shared emissions.

felix does not sell handsets. felix's product offering is limited to access to the mobile network via SIM cards which are ordered online and directly shipped to customers.

As such, the emissions for this product have been calculated in kgCO₂e per customer connected to the mobile 3G, 4G and 5G voice and data network, calculated based on the average number of felix customers connected to the mobile network for the reporting year.

The product certification is full coverage and includes emissions from cradle-to-grave.

3. EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as 'attributable processes' of a product or service. These attributable processes are services, materials and energy flows that become the product or service, make the product or service and carry the product or service through its life cycle. These attributable emissions have been quantified in the carbon inventory.

Non-quantified emissions have been assessed as attributable and are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Non-attributable emissions have been assessed as not attributable to a product or service. They can be **optionally included** in the emissions boundary and therefore have been offset, or they can be listed as outside of the emissions boundary (and are therefore not part of the carbon neutral claim). Further detail is available at Appendix D.

Inside emissions boundary

Quantified

Network fuels (incl. well-to-tank emissions)

Network electricity (incl. transmission and distribution losses)

Data roaming to other networks by felix customers

Network infrastructure rent
SIM card materials and packaging

SIM card production

SIM card upstream transport

SIM card downstream freight to customers

Network construction – technology mobile

Network construction – technology network

Network

maintenance/servicing

SIM card warehousing

SIM card and packaging

end-of-life

Non-quantified

Network refrigerants

Initial embodied emissions in mobile phone network

Excluded

n/a

Optionally included

n/a

Outside emission boundary

Non-attributable

Customer use of mobile handsets

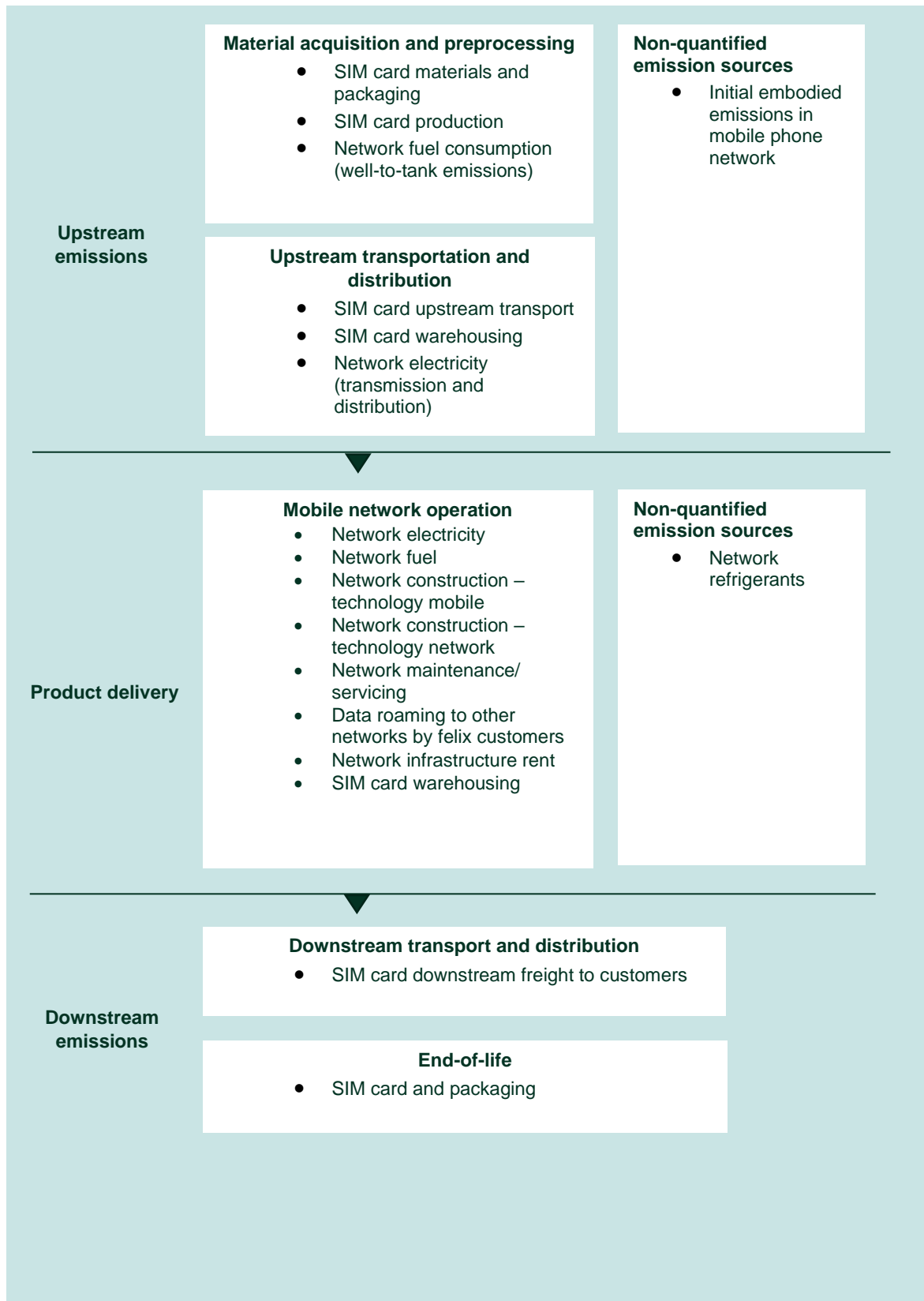
Third party servers hosting websites/data accessed by felix customers

Disposal of mobile network assets

Network water (reticulated water supply and treatment)

Product process diagram

Cradle-to-grave boundary



4.EMISSIONS REDUCTIONS

Emissions reduction strategy

At felix, sustainability is one of our key foundational values and we strive to operate our business in an environmentally friendly way. The felix product is provided using the TPG Telecom mobile network, and the construction, maintenance and operation of this mobile network accounts for the majority of greenhouse gas (GHG) emissions relating to the felix product.

As an operator and provider of critical communication services, TPG Telecom recognises the importance of supporting Australia’s net zero commitment by finding new and better ways to reduce the carbon footprint of its networks and supply chains.

TPG Telecom’s GHG emissions reduction targets, set at the end of 2022, were formally validated by the Science Based Target initiative (SBTi) in late October 2023. At the time of validation, TPG Telecom became the fourth company in the Oceania region and the first telco in Australia to have its long-term and net zero targets validated.

TPG Telecom targets	
We commit to reach net-zero GHG emissions across our value chain by 2050	
Near-Term Targets	
We commit to reduce absolute scope 1 and 2 GHG emissions 95% by 2030, from a 2021 base year.	We also commit to reduce absolute scope 3 GHG emissions* 30% by 2030, from a 2021 base year. *From purchased goods and services, fuel- and energy-related activities, upstream leased assets, and use of sold products
Long-Term Targets	
We commit to maintaining at least 95% absolute scope 1 and 2 GHG emissions reductions from 2030 through 2050, from a 2021 base year.	We commit to reduce absolute scope 3* GHG emissions 90% by 2050, from a 2021base year. *From purchased goods and services, fuel- and energy-related activities, upstream leased assets, and use of sold products

Supporting TPG Telecom’s commitment to the Business Ambition for 1.5°C campaign, the SBTi classified its targets as aligned with the 1.5°C trajectory. This is the trajectory to limit global temperature increases to 1.5 degrees Celsius, required to avoid the worst effects of climate change. These targets are absolute reductions and will not be achieved through the purchase of carbon offsets. They require a genuine reduction in the amount of emissions released into the atmosphere.

Underpinning TPG Telecom’s science-based targets are a set of emission reduction pathways which guide their achievement. TPG Telecom expects to achieve its scope 1 and 2 emissions reduction targets through its renewable electricity commitment. Powering its Australian operations with 100 per cent renewable electricity will reduce associated emissions to zero. As these emissions account for the vast majority of scope 1 and 2 emissions footprint, maintaining its renewables commitment should allow TPG Telecom to meet or exceed its target of a 95 per cent reduction from its 2021 baseline.

Scope 3 emissions are the most significant aspect of TPG Telecom’s emissions profile, with the majority concentrated in two areas:

- Emissions from suppliers in the manufacture and delivery of goods and services it procures. These include the building and maintaining of its mobile and fixed networks, as well as devices it sells to customers.
- Emissions from customers using the products and services it provides.

Recognising the influence and impact suppliers have in both of these areas, TPG Telecom aims to achieve its scope 3 targets by working with suppliers to set and achieve their own emissions reduction targets.

In 2023, TPG Telecom launched its Supplier Engagement Program, focusing on embedding its sustainability commitments throughout its supply chain. The program addresses key areas where suppliers can make the greatest impact, including Energy & Emissions, Human Rights & Modern Slavery, Nature & Biodiversity and Waste & the Circular Economy.

The first stage of the program is focused on emissions reduction targets through a net-zero survey, issued to the top 150 suppliers to raise awareness of its commitments and gather information on their maturity regarding emissions and reduction targets. Responses will guide engagement efforts with key suppliers to drive the setting and achievement of supplier emission reduction targets.

Maintaining strong engagement with suppliers is critical for TPG Telecom to meet its science-based targets. This helps identify activities it can influence and monitor performance towards meeting these targets.

For felix, these targets will reduce our total emissions in a way that is aligned with the 1.5°C trajectory (as classified and validated by the SBTi). Our core differentiator is that every decision we make is focused on the customer and the impact on our planet. We are more than just talk, we take things seriously and that is why our product proposition for every customer who signs up is that we will plant a tree on their behalf for every month they remain connected. Through this business model, we have donated 1,943,705 trees through to June 2024, with a goal to donate 5 million trees by July 2026. Furthermore, 63% of our customers chose our eSIM option when signing up through our digital channels, though our goal is to increase this number up to 80% as device technology evolves and consumers move towards eSIM compatible devices.

Emissions reduction actions

felix continued our ambition to operate under 100% renewable energy by purchasing renewable energy certificates for our portion of electricity use within TPG Telecom. This includes purchasing renewable energy for our share of office electricity and network electricity. Electricity is a major contributor to emissions for felix and by purchasing renewable energy for the office felix was able to avoid 15.08 tCO₂-e for the office-based activities and 3,165.60 tCO₂-e from the network electricity (total of 3,180.68 tCO₂-e).

5. EMISSIONS SUMMARY

Emissions over time

Emissions since base year			
		Total tCO ₂ -e	Emissions intensity of the functional unit
Base year:	FY 2018-19	510	0.051
Year 1 (projected)	FY 2020-21	1,275	0.051
Year 1: (True-up):	FY 2020-21	160	0.033
Year 2:	FY 2021-22	2,553	0.062
Year 3:	CY 2022	1,430	0.030
Year 4:	CY 2023	7,396	0.095

Significant changes in emissions

Significant changes in emissions			
Attributable process	Previous year emissions (t CO ₂ -e)	Current year emissions (t CO ₂ -e)	Reason for change
Network construction - technology mobile	1,393	4,356	Previous year emissions only consider 6 months of a reporting period due to it being a bridging report. Other differences are attributable to the change in activity data (increased network construction spendings); change in % activity attributable to felix from TPG Telecom (increased felix influence within TPG Telecom); and change in emission factor (same spend-based emission factor source but adjusted to align with annual inflation)
Network maintenance/servicing	24	1,049	Previous year emissions only consider 6 months of a reporting period due to it being a bridging report. Other differences are attributable to the change in activity data (increased network maintenance/servicing spendings); change in % activity attributable to felix from TPG Telecom (increased felix influence within TPG Telecom); and change in emission factor (same spend-based emission factor source but adjusted to align with annual inflation)

Use of Climate Active carbon neutral products, services, buildings or precincts

Certified brand name	Product/Service/Building/Precinct used
South Pole	Consultancy service
177 Pacific Highway, North Sydney	Building

Emissions summary

Emission source	tCO ₂ -e
Network fuels (incl. well-to-tank emissions)	24.73
Network electricity (including transmission and distribution losses)	0.00
Network construction – technology mobile	4,355.60
Network construction – technology network	1,609.18
Network maintenance/servicing	1,048.88
SIM card warehousing	5.43
Data roaming to other networks by felix customers	89.06
Network infrastructure rent	236.16
SIM card materials and packaging	1.71
SIM card production	1.68
SIM card upstream transport	13.96
SIM card downstream freight to customers / stores	9.19
SIM card materials and packaging end-of-life	0.00
Attributable emissions (tCO₂-e)	7,395.58

Product offset liability	
Emissions intensity per functional unit	0.095 tCO ₂ -e per one year of access to mobile 3G,4G and 5G voice and data for one felix customer - excluding customer device and associated use hours)
Emissions intensity per functional unit including uplift factors	N/A
Number of functional units covered by the certification	77,768
Total emissions (tCO₂-e) to be offset	7,396¹

¹ The product of the emissions intensity per functional unit and number of functional units results in 7,387.96 tCO₂e – this discrepancy is due to the rounding of the emissions intensity per functional unit.

6. CARBON OFFSETS

Eligible offsets retirement summary

Offsets retired for Climate Active certification

Type of offset units	Eligible quantity (used for this reporting period)	Percentage of total
Australian Carbon Credit Units (ACCU)	1,447	19.4%
Verified Emissions Reductions (VERs)	5,949	80.4%
Verified Carbon Units (VCUs)	12	0.2%

Project description	Type of offset units	Registry	Date retired	Serial number (and hyperlink to registry transaction record)	Vintage	Stapled quantity	Eligible quantity retired (tCO ₂ -e)	Eligible quantity used for previous reporting periods	Eligible quantity banked for future reporting periods	Eligible quantity used for this reporting period	Percentage of total (%)
Mainoru Fire Management Project	ACCU	ANREU	31 May 2024	8,998,897,329 – 8,998,898,775	2023-24		1,447	0	12	1,435	19.4%
Thai Hoa Wind Power Project	VER	GSF	24 Jun 2024	GS1-1-VN-GS11251-12-2023-26254-24201-30700	2023		6,500	551 ²	0	5,949	80.4%
Southern Cardamom REDD+ Project	VCU	Verra	24 May 2023	6829-349019471-349021039-VCU-006-MER-KH-14-1748-01012015-31122015-1	2015		1,569	1,431	0	12	0.2%
Total offsets retired this report and used in this report										7,396	
Total offsets retired this report and banked for future reports									12		

² 551 credits were used for the service certification for felix mobile

RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) Summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	3,496
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* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements), and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Project location	Eligible unit type	Registry	Surrender date	Accreditation code	Certificate serial number	Generation year	Fuel source	Quantity (MWh)
Emerald Solar Farm - QLD	QLD, Australia	LGC	REC Registry	25 Jun 2024	SRPVQLB1	65095-66750	2023	Solar	1,656
Emerald Solar Farm - QLD	QLD, Australia	LGC	REC Registry	25 Jun 2024	SRPVQLB1	61951-63790	2023	Solar	1,840
Total LGCs surrendered this report and used in this report									3,479³

³ 17 MWh is used for the service certification for felix mobile

APPENDIX A: ADDITIONAL INFORMATION

N/A

APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the **market-based approach**.

Market-based approach summary			
Market-based approach	Activity Data (kWh)	Emissions (kgCO ₂ -e)	Renewable percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs)	3,479,000	0	79%
GreenPower	0	0	0%
Climate Active precinct/building (voluntary renewables)	0	0	0%
Precinct/Building (LRET)	0	0	0%
Precinct/Building jurisdictional renewables (LGCS surrendered)	0	0	0%
Electricity products (voluntary renewables)	0	0	0%
Electricity products (LRET)	0	0	0%
Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	74,860	0	2%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	19,147	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	812,236	0	19%
Residual Electricity	-314	-286	0%
Total renewable electricity (grid + non grid)	4,385,242	0	100%
Total grid electricity	4,384,928	0	100%
Total electricity (grid + non grid)	4,384,928	0	100%
Percentage of residual electricity consumption under operational control	100%		
Residual electricity consumption under operational control	-314	-286	
Scope 2	-280	-255	
Scope 3 (includes T&D emissions from consumption under operational control)	-35	-31	
Residual electricity consumption not under operational control	0	0	
Scope 3	0	0	

Total renewables (grid and non-grid)	100.01%
Mandatory	18.96%
Voluntary	81.05%
Behind the meter	0.00%
Residual scope 2 emissions (t CO₂-e)	-0.25
Residual scope 3 emissions (t CO₂-e)	-0.03
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	0.00
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	0.00
Total emissions liability (t CO₂-e)	0.00

Figures may not sum due to rounding. Renewable percentage can be above 100%

Location-based approach summary						
Location-based approach	Activity Data (kWh) total	Under operational control			Not under operational control	
Percentage of grid electricity consumption under operational control	100%	(kWh)	Scope 2 Emissions (kgCO ₂ -e)	Scope 3 Emissions (kgCO ₂ -e)	(kWh)	Scope 3 Emissions (kgCO ₂ -e)
ACT	100,984	100,984	68,669	5,049	0	0
NSW	1,582,841	1,582,841	1,076,332	79,142	0	0
SA	408,679	408,679	102,170	32,694	0	0
VIC	1,015,106	1,015,106	801,934	71,057	0	0
QLD	779,619	779,619	569,122	116,943	0	0
NT	18,993	18,993	10,256	1,330	0	0
WA	445,674	445,674	236,207	17,827	0	0
TAS	33,030	33,030	3,964	330	0	0
Grid electricity (scope 2 and 3)	4,384,928	4,384,928	2,868,654	324,373	0	0
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	4,384,928					

Residual scope 2 emissions (t CO ₂ -e)	2,868.65
Residual scope 3 emissions (t CO ₂ -e)	324.37
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	2,868.65
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	324.37
Total emissions liability	3,193.03

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO ₂ -e)
177 Pacific Highway, North Sydney, NSW, 2060	5,688	0
<p><i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their building or precinct certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the building/precinct under the market-based method is outlined as such in the market based summary table.</i></p>		

Climate Active carbon neutral electricity products		
Climate Active carbon neutral product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO ₂ -e)
N/A	0	0
<p><i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their electricity product certification. This electricity consumption is also included in the market based and location based summary tables. Any electricity that has been sourced as renewable electricity by the electricity product under the market based method is outlined as such in the market based summary table.</i></p>		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as attributable, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. These emissions are accounted for through an uplift factor. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
Network refrigerants	Emissions for refrigerants are deemed to be immaterial and are under the NGER reporting threshold. Due to the immateriality, no uplift is applied.
Initial embodied emissions in mobile phone network	Initial embodied emissions are non-quantified, but repairs and replacements are quantified as ongoing/new embodied emissions in the mobile phone network

Excluded emission sources

Attributable emissions sources can be excluded from the carbon inventory, but still considered as part of the emissions boundary if they meet **all three of the below criteria**. An uplift factor may not necessarily be applied.

1. A data gap exists because primary or secondary data cannot be collected (**no actual data**).
2. Extrapolated and proxy data cannot be determined to fill the data gap (**no projected data**).
3. An estimation determines the emissions from the process to be **immaterial**).

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan. The initial emissions from the construction of the mobile phone network have not been quantified but repairs and replacements have been quantified through the calculation of emissions from annual network construction and maintenance. These repairs and replacements are quantified as ongoing/new embodied emissions in the mobile phone network.

APPENDIX D: OUTSIDE EMISSION BOUNDARY

Non-attributable emissions have been assessed as not attributable to a product or service (do not carry, make or become the product/service) and are therefore not part of the carbon neutral claim. To be deemed attributable, an emission must meet two of the five relevance criteria. Emissions which only meet one condition of the relevance test can be assessed as non-attributable and therefore are outside the carbon neutral claim. Non-attributable emissions are detailed below.

1. **Size** The emissions from a particular source are likely to be large relative to other attributable emissions.
2. **Influence** The responsible entity could influence emissions reduction from a particular source.
3. **Risk** The emissions from a particular source contribute to the responsible entity's greenhouse gas risk exposure.
4. **Stakeholders** The emissions from a particular source are deemed relevant by key stakeholders.
5. **Outsourcing** The emissions are from outsourced activities that were previously undertaken by the responsible entity or from outsourced activities that are typically undertaken within the boundary for comparable products or services.

Non-attributable emissions sources summary

Emission sources tested for relevance	Size	Influence	Risk	Stakeholders	Outsourcing	Justification
Network water	N	N	N	N	N	<p>Size: No emissions since the mobile network does not have water usage</p> <p>Influence: No influence since the mobile network does not have water usage</p> <p>Risk: No risk since the mobile network does not have water usage</p> <p>Stakeholders: Stakeholders do not view this as a relevant emission source since the mobile network does not have water usage</p> <p>Outsourcing: Activities are not within organisation's boundary</p>
Customer use of mobile handsets	N	N	N	N	N	<p>Size: Emissions are likely to be small compared to the electricity use for the network</p> <p>Influence: felix cannot influence an individual's use of a handset</p> <p>Risk: Emissions won't significantly impact the greenhouse gas risk since felix does not sell individual handsets</p> <p>Stakeholders: Stakeholders do not view this as a relevant emission source</p> <p>Outsourcing: These emissions were not outsourced previously</p>
Third party servers hosting websites/data accessed by felix customers	N	N	N	N	N	<p>Size: Emissions are likely to be small compared to the electricity use for the network</p> <p>Influence: felix cannot influence these emissions as outside of their control</p> <p>Risk: Emissions are a low risk since outside of operational control of felix</p> <p>Stakeholders: Emissions are not considered relevant by stakeholders</p> <p>Outsourcing: Activities were never within organisation's boundary</p>
Disposal of mobile network assets	N	N	N	N	N	<p>Size: Emissions are likely to be small compared to the electricity use for the network</p> <p>Influence: felix cannot influence how a customer disposed their phones</p> <p>Risk: Emissions won't significantly impact the greenhouse gas risk since felix does not sell individual handsets</p> <p>Stakeholders: Emissions are not considered relevant by stakeholders</p> <p>Outsourcing: Activities were never within organisation's boundary</p>



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