




PUBLIC DISCLOSURE STATEMENT

**AUSTRALIAN ACCIDENT MANAGEMENT
COMMERCIAL**

**ORGANISATION CERTIFICATION
FY2022–23 (TRUE-UP)**

Australian Government
Climate Active
Public Disclosure Statement



NAME OF CERTIFIED ENTITY	Australian Accident Management Commercial
REPORTING PERIOD	1 July 2022 – 30 June 2023 True-up Report
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p> <p></p> <p>Stephen Chapman Managing Director</p> <p>Date: 9 January 2024</p>



Australian Government
**Department of Climate Change, Energy,
the Environment and Water**

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Version August 2023.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	1,283 tCO ₂ -e
OFFSETS USED	20% ACCUs 80% VCU
RENEWABLE ELECTRICITY	18.80%
CARBON ACCOUNT	Prepared by: Ndevr Environmental
TECHNICAL ASSESSMENT	Date: 08/06/2022 for the FY2022-23 (Projected) Organisation: Ndevr Environmental Next technical assessment due: FY2024-25
THIRD PARTY VALIDATION	Type 1 05/10/2022 Katherine Simmons KREA Consulting Pty Ltd

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2. CARBON NEUTRAL INFORMATION

Description of certification

Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) and its affiliates are a privately owned Australian company group seeking to maintain the carbon neutral certification under the Climate Active program.

This certification covers the Australian business operations of Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) of:

- AAMC Loss Assessing Pty Ltd (ABN: 35 690 403 326)
- AAMC Repair Management Pty Ltd (ABN: 51 480 635 494)
- AAM Corporate Pty Ltd (ABN 28 329 818 979)
- AAMC Litigation Pty Ltd (ABN: 71 689 228 183)

AAMC originally submitted its first year of certification as a projection of 2023 based on 2021 data and this report is the true-up of that projection.

Organisation description

AAMC provides a broad range of independent, specialist motor vehicle accident management and assessing services to support insurers when processing a motor claim. With offices in Melbourne and Brisbane, AAMC is the largest provider of its type and has been delivering services to the Australian motor insurance sector for 20+ years. The companies' assets include but are not limited to 200+ FTE, infrastructure to support nationwide assessment coverage, and company fleet vehicles. AAMC was founded in 2002 and is privately Australian owned and operated.

3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however, are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available in Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary

Quantified

- Accommodation and facilities
- Bespoke – Data Centre Electricity
- Carbon neutral products and services
- Cleaning and chemicals
- Construction materials and services
- Electricity
- Food
- ICT services and equipment
- Machinery and vehicles
- Office equipment and supplies
- Professional services
- Postage, courier, and freight
- Products
- Refrigerants
- Transport (Land and sea)
- Transport (Air)
- Waste
- Water
- Working from home

Non-quantified

N/A

Optionally included

N/A

Outside emission boundary

Excluded

Tenant electricity usage

4. EMISSIONS REDUCTIONS

Emissions Reduction Strategy

Australian Accident Management Commercial (AAMC) is committed to reducing its greenhouse gas emissions footprint and delivering a more sustainable future. Our commitment to reducing our emissions and providing responsible energy solutions is demonstrated through existing actions that underpin the direction of our emission reduction strategy.

AAMC is committed to maintaining its carbon neutral certification for both Organisation and Services while continuing to support of our clients in the reduction of greenhouse gases in their supply chain. As a result of our carbon accounting efforts under Climate Active, we have identified the following strategies targeting our main emission sources:

- 30% reduction in our scope 1 and 2 emissions by FY2030, compared to a FY2023 base year. Reductions on Scope 1 and 2 will be achieved through:
 - uptake of Electric Vehicles and/or hybrid vehicles in our fleet. A rollout roadmap will be defined by 2025.
- AAMC is also committed to reducing our scope 3 emissions by 20% by FY2030, compared to a FY2023 base year.
 - Prioritise the procurement of goods and services from Carbon Neutral suppliers by 2025.
 - Work together with our suppliers to reduce our carbon footprint and act on Climate Change (revised procurement policy by 2025).
 - Land transport – Purchase of ten Hybrid Camry vehicles in August 2023 to replace ten petrol vehicles that are currently being used.
 - Replace petrol vehicles with hybrid vehicles at the end of lease periods.
 - Flexible working-from-home arrangements (80% work from home), thereby reducing employee commute emissions travelling to/from work.
- AAMC additionally commits to a 30% reduction of emission intensity (all scope 1, 2 and 3 emissions per management and assessment of each motor vehicle claim) by FY2030 from a FY2023 base year. Reduction Actions outlined in the organisation's commitment also apply to the service stream.

Emissions reduction actions

This section summarise the actions AAMC took this reporting period to reduce our emissions.

This year, the activity data for data storage (cloud services) improved through the use of data from suppliers – kgCO2e instead of dollar spent.

AAMC telecommunications supplier is a Carbon neutral certified service.

AAMC parcel delivery supplier is a Carbon neutral certified service.

80% of AAMC employees now work from home.

5. EMISSIONS SUMMARY

Emissions over time

N/A

Significant changes in emissions

N/A

Use of Climate Active carbon neutral products, services, buildings, or precincts

Certified brand name	Product/Service/Building/Precinct used
Telstra	Mobile Phone Plans & Broadband Plans
Australia Post	Postage

True up information

True up of total net emissions

1) Projected emissions for reporting period	1,084.02 t CO ₂ -e
2) Actual emissions for reporting period	1,283.14 t CO ₂ -e
3) Difference	199.12 t CO ₂ -e

Emissions summary

The electricity summary is available in the Appendix B. Electricity emissions were calculated using a market-based approach.

The previous report was a projection report using representative 2021 data to estimate the emissions for the reporting year. This table shows the differences between the projected emissions and the actual emissions recorded.

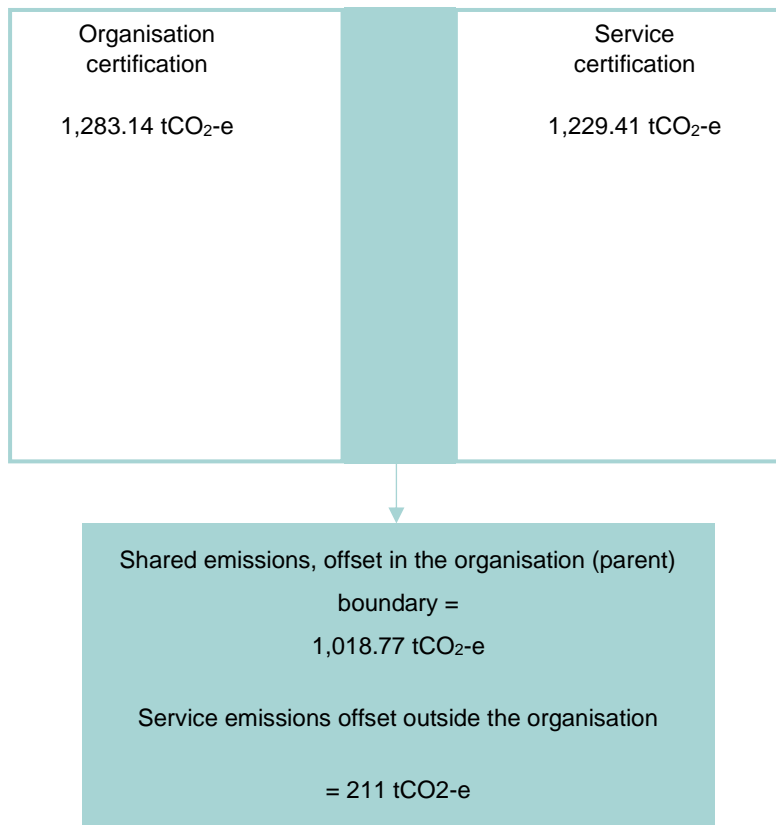
Emission category	Projected emissions (tCO ₂ -e)	Sum of scope 1 (tCO ₂ -e)	Sum of scope 2 (tCO ₂ -e)	Sum of scope 3 (tCO ₂ -e)	Sum of total emissions (t CO ₂ -e)
Accommodation and facilities	6.35	0.00	0.00	17.63	17.63
Bespoke ICT services and equipment	0.00	0.00	0.00	3.50	3.50
Cleaning and Chemicals	9.16	0.00	0.00	5.69	5.69
Climate Active carbon neutral products and services	0.00	0.00	0.00	0.00	0.00
Construction Materials and Services	1.8	0.00	0.00	2.31	2.31
Electricity	86.94	0.00	89.82	11.89	101.71
Food	11.31	0.00	0.00	13.51	13.51
ICT services and equipment	437.3	0.00	0.00	506.60	506.60
Machinery and vehicles	0.00	0.00	0.00	6.20	6.20
Office equipment & supplies	1.20	0.00	0.00	3.52	3.52
Postage, courier and freight	8.32	0.00	0.00	17.69	17.69
Products	0.7	0.00	0.00	0.94	0.94
Professional Services	63.7	0.00	0.00	119.11	119.11
Refrigerants	2.92	15.97	0.00	0.00	15.97
Transport (Air)	28.74	0.00	0.00	69.24	69.24
Transport (Land and Sea)	385.93	157.64	0.00	117.71	275.35
Waste	2.84	0.00	0.00	19.09	19.09
Water	0.35	0.00	0.00	0.71	0.71
Working from home	33.24	0.00	0.00	104.37	104.37
Total emissions	1,084.02	173.82	89.82	1,019.70	1,283.14
Difference between projected and actual emissions			-	199.12	

Uplift factors

NA

Shared emissions between certifications by the same responsible entity

	Emissions (tCO ₂ -e)
Organisation emissions	1,283 tCO ₂ -e
Service Emissions	1,229 tCO ₂ -e
Offset by service	211 tCO ₂ -e



6. CARBON OFFSETS

Offsets retirement approach

This certification has taken in-arrears offsetting approach. The total emission to offset is 1,283.14 t CO₂-e. The total number of eligible offsets used in this report is 1,283.14. Of the total eligible offsets used, 0 were previously banked and 1,633 were newly purchased and retired. 350 are remaining and have been banked for future use.

Co-benefits

Offset Purchases (20% Australian Carbon Credit Units + 80% International):

- The Raak Nguunge Savannah Burning project in Queensland.
- Bundled Wind Power Project in India.
- Human Induced Regeneration Project in Queensland.
- Reforestation Project in Peru

Eligible offsets retirement summary

* Offsets from each project have been used across AAMC's organisation and service certifications.

Offsets retired for Climate Active carbon neutral certification											
Project description	Type of offset units	Registry	Date retired	Serial number (and hyperlink to registry transaction record)	Vintage	Stapled quantity	Eligible quantity retired (tCO ₂ -e)	Eligible quantity used for previous reporting periods	Eligible quantity banked for future reporting periods	Eligible quantity used for this reporting period	Percentage of total (%)
Bundled Wind Power Project by Mytrah Group	VCU	Verra	03/10/2022	6919-358826677-358827698-VCU-034-APX-IN-1-1728-01012016-31122016-0	2016		1,022	0	0	1,022	79.6%
Raak Nguunge, Savanna burning Project, QLD	ACCU	ANREU	03/10/2022	8,344,022,438 – 8,344,022,693	2021-22		256	0	0	256	20%
Duff Carbon Farming Project	ACCU	ANREU	21/03/2023	8,354,169,113 – 8,354,169,467	2022-23		355	0	355	0	0%
Cordillera Azul National Park REDD	VCU	Verra	21/03/2023	6879-354751516-354752662-VCU-024-MER-PE-14-985-08082016-07082017-1	2016-17		1,147	0	1,142	5	0.4%
Total eligible offsets retired and used for this report										1,283	
Total eligible offsets retired this report and banked for use in future reports									1,497		
Type of offset units		Eligible quantity (used for this reporting period)					Percentage of total				
Australian Carbon Credit Units (ACCU)		256					20%				
Verified Carbon Units (VCUs)		1027					80%				
Australian Carbon Credit Units (ACCU)		256					20%				

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

N/A

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	N/A
2. Other REC's	N/A

* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements) and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Project location	Eligible unit type	Registry	Surrender date	Accreditation code	Certificate serial number	Generation year	Fuel source	Quantity (MWh)
N/A									
Total LGCs surrendered this report and used in this report									N/A

APPENDIX A: ADDITIONAL INFORMATION

VERRA- Bundled Wind Power Project by Mytrah Group

VERRA Standards for a Sustainable Future

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RETIRED UNITS

From Vintage	To Vintage	Serial Number	Quantity of Units	Unit Type	Project ID	Project Name	Project Type	Additional Issuance Certifications	Origination Program	Project Site State/Province	Project Country/Area	Account Holder	Retirement Reason	Beneficial Owner	Retirement Reason Details	Date of Retirement
01/01/2016	31/12/2016	6919-358036677-358827698-VCU-034-APX-IN-1-1728-01012016-31122016-0	1022	VCU	1728	Bundled Wind Power Project by Mytrah Group	Energy industries (renewable/non-renewable sources)			Multi State	India (IN)	Carbon Financial Services Pty Ltd	Retirement for Person or Organization	AAMC	Cancelled on behalf of AAM Commercial for its FY23 Climate Active Organisation and service certifications	03/10/2022

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VERRA - Cordillera Azul National Park REDD

VERRA Standards for a Sustainable Future

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RETIRED UNITS

From Vintage	To Vintage	Serial Number	Quantity of Units	Unit Type	Project ID	Project Name	Project Type	Additional Issuance Certifications	Origination Program	Project Site State/Province	Project Country/Area	Account Holder	Retirement Reason	Beneficial Owner	Retirement Reason Details	Date of Retirement
08/08/2016	07/08/2017	6879-354751516-354752062-VCU-024-MER-PE-14-985-08082016-07082017-1	1147	VCU	985	Cordillera Azul National Park REDD Project	Agriculture Forestry and Other Land Use	CCB-Gold			Peru (PE)	Carbon Financial Services Pty Ltd	Retirement for Person or Organization	AAM Commercial	Cancelled on behalf of AAM Commercial for its Climate Active Organisation and service certifications	21/03/2023

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ACCU - Duff Carbon Farming Project

Transaction ID	AU26657
Current Status	Completed (4)
Status Date	21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)
Transaction Type	Cancellation (4)
Transaction Initiator	Stuart, Benjamin Mathew Clarke
Transaction Approver	Rockliff, Nathan Stephen
Comment	Cancelled on behalf of AAM Commercial for its Climate Active Organisation and service certifications

Transferring Account

Account Number	AU-2321
Account Name	Carbon Financial Services Pty. Ltd.
Account Holder	Carbon Financial Services Pty. Ltd.

Acquiring Account

Account Number	AU-1068
Account Name	Australia Voluntary Cancellation Account
Account Holder	Commonwealth of Australia

Transaction Blocks

Party	Type	Transaction Type	Original CP	Current CP	ERF Project ID	NGER Facility ID	NGER Facility Name	Safeguard #	Kyoto Project #	Vintage	Expiry Date	Serial Range	Quantity
AU	KACCU	Voluntary ACCU Cancellation			ERF115667					2022-23		8,354,169,113 - 8,354,169,467	355

Transaction Status History

Status Date	Status Code
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Completed (4)
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Proposed (1)
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Account Holder Approved (97)
21/03/2023 12:23:54 (AEDT) 21/03/2023 01:23:54 (GMT)	Awaiting Account Holder Approval (95)

APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets, and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the **market-based approach**.

Market Based Approach Summary			
Market Based Approach	Activity Data (kWh)	Emissions (kg CO2-e)	Renewable Percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs)	0	0	0%
GreenPower	0	0	0%
Climate Active precinct/building (voluntary renewables)	0	0	0%
Precinct/Building (LRET)	0	0	0%
Precinct/Building jurisdictional renewables (LGCs surrendered)	0	0	0%
Electricity products (voluntary renewables)	0	0	0%
Electricity products (LRET)	0	0	0%
Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	24,659	0	19%
Residual Electricity	106,505	101,712	0%
Total renewable electricity (grid + non grid)	24,659	0	19%
Total grid electricity	131,164	101,712	19%
Total electricity (grid + non grid)	131,164	101,712	19%
Percentage of residual electricity consumption under operational control	100%		
Residual electricity consumption under operational control	106,505	101,712	
Scope 2	94,056	89,824	
Scope 3 (includes T&D emissions from consumption under operational control)	12,449	11,888	
Residual electricity consumption not under operational control	0	0	
Scope 3	0	0	

Total renewables (grid and non-grid)	18.80%
Mandatory	18.80%
Voluntary	0.00%
Behind the meter	0.00%
Residual scope 2 emissions (t CO2-e)	89.82
Residual scope 3 emissions (t CO2-e)	11.89
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO2-e)	89.82
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO2-e)	11.89
Total emissions liability (t CO2-e)	101.71

Figures may not sum due to rounding. Renewable percentage can be above 100%

Location Based Approach Summary						
Location Based Approach	Activity Data (kWh) total	Under operational control			Not under operational control	
		(kWh)	Scope 2 Emissions (kg CO2-e)	Scope 3 Emissions (kg CO2-e)	(kWh)	Scope 3 Emissions (kg CO2-e)
Percentage of grid electricity consumption under operational control	100%					
ACT	0	0	0	0	0	0
NSW	0	0	0	0	0	0
SA	0	0	0	0	0	0
VIC	47,943	47,943	40,751	3,356	0	0
QLD	83,221	83,221	60,751	12,483	0	0
NT	0	0	0	0	0	0
WA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
Grid electricity (scope 2 and 3)	131,164	131,164	101,503	15,839	0	0
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	131,164					

Residual scope 2 emissions (t CO2-e)	101.50
Residual scope 3 emissions (t CO2-e)	15.84
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO2-e)	101.50
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO2-e)	15.84
Total emissions liability (t CO2-e)	117.34

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO2-e)

N/A	0	0
<p><i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their building or precinct certification. This electricity consumption is also included in the market based and location based summary tables. Any electricity that has been sourced as renewable electricity by the building/precinct under the market based method is outlined as such in the market based summary table.</i></p>		

Climate Active carbon neutral electricity products

Climate Active carbon neutral product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO2-e)
N/A	0	0
<p><i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their electricity product certification. This electricity consumption is also included in the market based and location based summary tables. Any electricity that has been sourced as renewable electricity by the electricity product under the market based method is outlined as such in the market based summary table.</i></p>		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable, but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
N/A	

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to this organisation's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy, and fuel emissions.
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.
5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

Excluded emissions sources summary

Emission sources tested for relevance	Size	Influence	Risk	Stakeholders	Outsourcing	Justification
Tenant Electricity Usage	N	Y	N	N	N	Emissions from the Relevant Entity's portfolio (tenant-operated assets) have been excluded from this inventory as they are beyond the CA organisation's standard scope.



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