



PUBLIC DISCLOSURE STATEMENT

AESOP

ORGANISATION CERTIFICATION

CY2021

Australian Government
Climate Active
Public Disclosure Statement



An Australian Government Initiative



NAME OF CERTIFIED ENTITY	Emeis Holdings Pty Ltd TA Aesop
REPORTING PERIOD	Calendar year: 1 January 2021 – 31 December 2021 Arrears Report
DECLARATION	<i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i>
	Catherine O'Dea



Australian Government
**Department of Industry, Science,
Energy and Resources**

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Version March 2022. To be used for FY20/21/CY2021 reporting onwards.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	3577 tCO ₂ e
OFFSETS BOUGHT	16% VCUs 84% VERs
RENEWABLE ELECTRICITY	100%
TECHNICAL ASSESSMENT	30 May 2022 William Horton South Pole Australia Pty Ltd Next technical assessment due: 2025

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2. CARBON NEUTRAL INFORMATION

Description of certification

The emission inventory in this public disclosure summary covering the 1 January 2021 to 31 December 2021 reporting period has been developed in accordance with the Climate Active Carbon Neutral Standard for Organisations. The boundary has been defined based on an operational control approach. This certification covers the Australian business operations of Emeis Cosmetics Pty Ltd (ABN: 56 007 409 001) and Aesop Retail Pty Ltd (ABN:83 104 829 576), under Emeis Holdings Pty Ltd (ABN:81 097 023 544). Emissions attributed to Aesop New Zealand Limited (NZBN: 9429042203629) were offset and included in this public disclosure statement, although they are not considered part of the Climate Active claim due to trademark licencing.

The following locations and facilities are included in the emissions boundary:

- All retail stores and department store counters in Australia
- Sydney and Melbourne Offices
- Melbourne 3PL warehouse
- Digital dispatch

Our emissions inventory incorporates the seven greenhouse gases listed under the Kyoto Protocol: carbon dioxide (CO₂), methane (CH₄), nitrous oxide (N₂O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), sulphur hexafluoride (SF₆) and nitrogen trifluoride (NF₃).

This inventory presents them as carbon dioxide equivalents (CO₂e) and classifies scope 1, 2, and 3 emissions where applicable.

Organisation description

Aesop was established in Melbourne in 1987. Aesop provides customers with a range of high-quality products across skin, body, and hair care, as well as fragrance and accessories. Our products are available online on the Aesop website, at Aesop signature stores in many major cities, department store counters and in multi-brand shared spaces, both physical stores and online, around the world.

Emeis Holdings Pty Ltd is an Australian incorporated company and is the operational Australian ultimate sole shareholder of all entities within the Aesop group. As of May 2022 the Aesop group consisted of 27 entities which are incorporated in Australia, New Zealand, Hong Kong, Macau, Singapore, Taiwan, Korea, Malaysia, Japan, the United Kingdom, France, the

“Our carbon neutral certification under Climate Active demonstrates our commitment to take immediate climate action and is a positive step towards our target of net zero emissions by 2030.”

Netherlands, Belgium, Italy, Spain, Germany, Austria, Switzerland, Norway, Sweden, Denmark, the United States of America, and Canada.

Dual Head Offices are located in Melbourne Australia and London, United Kingdom. We also have regional offices in Japan, Korea, Hong Kong, the United States of America and France. These offices support our online and retail operations through several Product and Store Design, Marketing, Finance, Supply Chain, Research and Development, Sustainability, Digital and IT teams.

Overall, there are:

- 272 signature retail stores
- 98 department store counters

The ultimate parent company of Emeis Holdings Pty Ltd (and consequently, the Aesop group) is Natura &Co Holding SA (holding company for the Natura &Co group) which is a Brazilian incorporated company listed on the New York Stock Exchange and Brazil Stock Exchange (B3).

3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however, are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's or precinct's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary

Quantified

Fuel
Electricity
Business travel
Business accommodation
Commuter travel
Work from home
Office postage
Domestic freight
Paper
Food and beverages
Office supply
Agriculture products
Furniture
Maintenance
Office equipment
Telecommunication
Staff amenities
IT equipment
Digital server
Waste
Water

Non-quantified

Refrigerant
Warehouse forklift diesel

Optionally included

New Zealand operations

Outside emission boundary

Excluded

Manufacturing
Investment
Global freight (outside ANZ)
Company vehicle from outsourced warehouse

Data management plan for non-quantified sources

The following emission sources have been non-quantified in line with the relevant guidance in the Climate Active Carbon Neutral Standard for Organisations.

- The potential emissions from refrigerants are estimated to be less than 1% of the total carbon account (immaterial).
- The potential emissions from diesel for warehouse forklifts are estimated to be less than 1% of the total carbon account (immaterial).

4. EMISSIONS REDUCTIONS

Emissions reduction strategy and actions

Our emissions reduction strategy is guided by our historical approach to tread as lightly as possible with an unwavering commitment to excellence and sustainability across ideas and formulas. We actively seek to understand social, economic and environmental risks and impacts, to deliver a holistic approach with our long-term partners.

In 2019, as part of Natura & Co (the “Group”), Aesop committed to reaching Net Zero emissions by 2030 and to setting a science-based reduction target, aligned with a 1.5-degree Celsius warming scenario. Throughout 2021 and the first quarter of 2022 work has been underway at a group level to prepare this target for submission to the Science Based Targets Initiative (SBTi) for assessment. Careful work has been required to align data and information across the Group in support of setting the target, but we are hopeful that the target will be approved by SBTi before the end of 2022.

In the meantime, we have been working internally to develop a comprehensive internal climate action plan for Aesop, mapping out our emissions reduction pathway for the transition to Net Zero emissions and to realising the science-based targets for our Scope 1, 2 and 3 emissions. Based upon modelling and feasibility analysis, we are identifying the reduction initiatives we will pursue in our operations and supply chain as well as developing an approach to integrating climate risk analysis into our business strategy and to building climate resilience and adaptive capacity in our operations, supply chain and the communities in which we have a presence.

As well as identifying new interventions that will take us towards Net Zero, the climate action plan will also build off and scale existing initiatives that we have already put in place to manage our emissions from freight and travel. We set a short-term target to reduce our GHG emissions intensity from these categories in 2021, putting in place policies and systems that enabled us to meet the goal. The long-term remuneration of Aesop’s senior leadership team will be linked to the achievement of reductions in our emissions intensity.

To realise our emission reduction ambitions, we recognise that strong relationships and dialogue with our suppliers will be critical. That is why we have taken steps in 2021 and 2022 to develop sustainability KPIs for suppliers which are being embedded into key contracts for our contract manufacturing, packaging and logistics and warehousing. We have also supported the introduction of a Group wide environmental policy.

To support our emission reduction goals we are investing in new internal systems, rating new projects against a sustainability scorecard and carrying our sustainability evaluations of key supply chain route that include emissions as a consideration.

We will continue to participate in collaborative climate action initiatives such as Transform to Net Zero as well as actively seeking to develop new partnerships that will support the innovation needed to reach Net Zero.

Renewable Energy Transition

A key focus of our emission reduction strategy to date has been to reach net zero on scope 1 & 2 emissions ahead of our 2030 deadline. Purchasing green energy creates demand for

renewable energy and a future free from fossil fuels. To help create this sustainable future we have increased our renewable energy consumption in ANZ from 46% in 2019 to 100% in 2021, through the purchase of LGCs.

5. EMISSIONS SUMMARY

Emissions over time

Emissions since base year		Total tCO ₂ -e
Year 1	2018	5,048
Year 2:	2019	5,548
Year 3:	2020	3,227
Year 4:	2021	3,577

Significant changes in emissions

Through 2021 the Covid 19 continued to affect our business, with our emission sources continuing to reflect changes in consumer behaviours, government lockdowns and disruptions to global shipping networks compared to pre the pandemic.

As restrictions lifted in the second half of 2021, we saw our electricity consumption (connected to the reopening of our stores and office) increase by 65% but emissions were reduced through the purchase of LGC certificates to cover 100% of the Australian operations.

Covid 19 spurred significant investment in digital sales and our online presence and the infrastructure we have put in place to enable more digital sales has mean that overall, despite strong sales growth, our emissions footprint is only 11% higher than it was in 2020 when the strongest lockdowns were in place. Overall emissions from ICT have reduced by 14%, we have sought to mitigate any negative impact from the expansion of our digital presence by working with suppliers such as Microsoft and Google who offer Carbon Neutral services.

Staff returning to stores and our offices led to a 55% reduction in emissions connected to working from home.

Our reported freight emissions increased 28.3% in 2021 but this reflects the fact that emissions from upstream freight were included in this year's calculation which were 618 tCO₂e.

Excluding this tonnage our emissions from freight reduced by 12 % in 2021 which reflects the success of measures we implemented to better manage and restrict freight (and air freight in particular) in 2021. This is an area where we are prioritising measures that will enable us to make further reductions in 2022.

Emission source name	Current year (tCO ₂ -e and/ or activity data)	Previous year (tCO ₂ -e and/ or activity data)	Detailed reason for change
Freight	1,732 tCO ₂ e	1,242 tCO ₂ e	This year the upstream transportation of goods is included in the freight which caused a significant increase in emissions

Professional services	109 tCO ₂ e	0 tCO ₂ e	Additionally included in this year's reporting
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Digital advertising	54 tCO ₂ e	0 tCO ₂ e	Additionally included in this year's reporting
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Use of Climate Active carbon neutral products and services

No Climate Active carbon neutral products were used during the reporting period

Organisation emissions summary

The electricity summary is available in the Appendix B. Electricity emissions were calculated using a market-based approach.

Emission source	Sum of Scope 1 (TCO ₂ e)	Sum of Scope 2 (TCO ₂ e)	Sum of Scope 3 (TCO ₂ e)	Sum of Total Emissions (TCO ₂ e)
Accommodation and facilities	0.00	0.00	60.90	69.90
Bespoke	0.00	0.00	53.90	53.90
Cleaning and Chemicals	0.00	0.00	130.55	130.55
Climate Active Carbon Neutral Products and Services	0.00	0.00	0.00	0.00
Construction Materials and Services	0.00	0.00	24.47	24.47
Electricity	0.00	0.00	0.00	0.00
Food	0.00	0.00	86.28	86.28
Horticulture and Agriculture	0.00	0.00	0.00	0.00
ICT services and equipment	0.00	0.00	436.62	436.62
Machinery and vehicles	0.00	0.00	0.00	0.00
Office equipment & supplies	0.00	0.00	38.74	38.74
Postage, courier and freight	0.00	0.00	1731.93	1731.93
Products	0.00	0.00	0.52	0.52
Professional Services	0.00	0.00	109.10	109.10
Refrigerants	0.00	0.00	0.00	0.00
Roads and landscape	0.00	0.00	0.00	0.00
Stationary Energy (gaseous fuels)	0.00	0.00	0.00	0.00
Stationary Energy (liquid fuels)	7.79	0.00	0.46	8.25
Stationary Energy (solid fuels)	0.00	0.00	0.00	0.00
Transport (Air)	0.00	0.00	527.28	527.28
Transport (Land and Sea)	0.00	0.00	212.11	212.11
use for duplicates	0.00	0.00	0.00	0.00
Waste	0.00	0.00	57.60	57.60
Water	0.00	0.00	5.47	5.47
Working from home	0.00	0.00	83.40	83.40
Total	7.79	0.00	3569.00	3576.78

Uplift factors

N/A

6. CARBON OFFSETS

Offsets retirement approach

In arrears	
1. Total eligible offsets forward purchased and retired in last year's report	6,227
2. Total emissions footprint to offset for this report	3,577
3. Total eligible offsets retired and used for this report	0
4. Total eligible offsets forward purchased and retired for next year's report	0
5. Total eligible offsets forward purchased and retired for next year's report plus any remaining banked offsets to be carried over	2,650

Co-benefits

Following on from reduction activities, any subsequent emissions impact is offset through two certified projects that deliver social, environmental and economic benefits to our communities. These projects have been selected for their alignment to Aesop's values and vintage.

Co-benefits of offsetting projects supported by Aesop are outlined below.

[Project 1: Kariba Forest Project, Zimbabwe](#)

Since its launch in 2011, the Kariba project, located in northern Zimbabwe near the Zambia border, has protected nearly 785,000 hectares from deforestation and land degradation, preventing more than 18 million tonnes of carbon dioxide emissions being released into the atmosphere. The project supports vulnerable and endangered species by connecting National Parks in the region. In addition to biodiversity benefits, the project supports regional sustainable development and the independence and wellbeing of local communities.

As part of this project Aesop supports the Chikova School Garden project in Northern Zimbabwe. The project aims to improve food security and provide an alternative economic income for the community. Vegetables grown in the garden are taken home by teachers and students, with surplus vegetables are sold at the local market. Our support of the project since 2017 has afforded us the honour of seeing this

project develop overtime. At the end of 2019 we begun working with the in-country project team to improve water security. After exhaustive geotechnical investigations failing to find water it was decided in consultation with the community that water tanks and guttering would be installed. These are due for installation in 2021.

[Myamyn Lowland Forest Conservation, Victoria, Australia – EcoAustralia biodiversity component](#)

Aesop has supported the Myamyn Project since 2018. Located on private land within the Annya State Forest in South-West Victoria, the Myamyn project supports reforestation of land historically subject to illegal logging. By protecting the land against further clearing and replanting with native vegetation the project promotes habitat creation for native vulnerable and threatened species including the Southern Brown Bandicoot, Powerful Owl and Long-Nosed Potoroo.

The following ABUs were retired by Aesop for CY20 operations towards their EcoAustralia credits:

Australian Biodiversity Unit (ABU) Summary			
Projects supported by ABU purchase	Issuance date	Serial numbers	Quantity
Climate Active Certification			
Myamyn (302113)	22 April 2021	BBA-2467-VOL006-2620 to BBA-2467-VOL006-4119	1,500
Myamyn (302113)	30 April 2021	BBA-2467-VOL006-4120 to BBA-2467-VOL006-7119	3,000
Global Operations			
Myamyn (302113)	26 Nov 2020	BBA-2467-VOL005-0883 to BBA-2467-VOL005-5682 and BBA-2467-VOL004-1140 to BBA-2467-VOL004-1639	5,000
Total ABUs Issued			9,500
Total Biodiversity-rich land protected (ABUs x 1.5 m ² = total biodiversity conservation)			14,250 m ²

[Yingxin Glassworks Waste Heat to Energy, China – EcoAustralia Carbon component](#)

Yingxin waste to heat project is the emission offsetting component of the EcoAustralia stapled product. The project results in the production of 76,000 MWh of electricity each year - 67,000 tonnes of CO₂ emissions are avoided annually. The electricity generated by this project meets approximately 55% of the facility's electricity demand for glass production. In addition to the environmental benefits, the project is providing social benefits in the form of scholarships.

Eligible offsets retirement summary

Offsets cancelled for Climate Active Carbon Neutral Certification											
Project description	Type of offset units	Registry	Date retired	Serial number (and hyperlink to registry transaction record)	Vintage	Stapled quantity	Eligible quantity (tCO ₂ -e)	Eligible quantity used for previous reporting periods	Eligible quantity banked for future reporting periods	Eligible quantity used for this reporting period	Percentage of total (%)
Kariba Forest Protection, Zimbabwe	VCU	Verra	27 April 2021	8353-10487560-10489059-VCS-VCU-352-VER-ZW-14-902-01012013-31122013-1	2013		1,500	1,273	0	227	5%
Yingxin Glass Furnace Waste heat to Energy, China	VER-CCBS	GS	29 April 2021	GS1-1-CN-GS750-15-2016-5917-36160-39159	2016		3,000	0	0	3,000	72%
Kariba Forest Protection, Zimbabwe	VCU	Verra	29 April 2021	5849-264238946-264240648-VCU-006-APX-ZW-14-902-01012014-30062014-1	2014		1,703	0	1,353	350	23%
Kariba Forest Protection, Zimbabwe	VCU	Verra	29 April 2021	5346-227356190-227357486-VCU-006-APX-ZW-14-902-01012014-30062014-1	2014		1,297	0	1,297	0	0%
Total offsets retired this report and used in this report										3,577	
Total offsets retired this report and banked for future reports									2,650		

Type of offset units	Quantity (used for this reporting period claim)	Percentage of total
Verified Carbon Units (VCUs)	557	16%
Voluntary Emission Reduction (VER) Units	3000	84%

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	585
2. Other RECs	

* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements) and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Eligible units	Registry	Surrender date	Accreditation code (LGCs)	Certificate serial number	Generation year	Quantity (MWh)	Fuel source	Location
Solar Farm	LGC	REC Registry	18 April 2021	SRPVVCF9	000023895-SRPVVCF9-2021-0015474 – 000023895-SRPVVCF9-2021-0016063	2021	585	Solar	NSW, Australia
Total LGCs surrendered this report and used in this report							585		

APPENDIX A: ADDITIONAL INFORMATION

N/A

APPENDIX B: ELECTRICITY SUMMARY

Electricity emissions are calculated using a market-based approach

Location-based method

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

Market Based Approach Summary			
Market Based Approach	Activity Data (kWh)	Emissions (kgCO ₂ e)	Renewable Percentage of total
Behind the meter consumption of electricity generated	87,435	0	7%
Total non-grid electricity	87,435	0	7%
LGC Purchased and retired (kWh) (including PPAs & Precinct LGCs)	585,000	0	46%
GreenPower	381,274	0	30%
Jurisdictional renewables (LGCs retired)	11,216	0	1%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	2,553	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	216,553	0	17%
Residual Electricity	-14,797	-14,713	-1%
Total grid electricity	1,181,799	-14,713	93%
Total Electricity Consumed (grid + non grid)	1,269,233	-14,713	101%
Electricity renewables	1,284,030	0	
Residual Electricity	-14,797	-14,713	
Exported on-site generated electricity	0	0	
Emissions (kgCO ₂ e)		0	
<i>A minus Residual Electricity Emissions in kgCO₂e rounds to zero because the negative emissions can only be used to reduce electricity consumption emissions. See electricity accounting rules for further information</i>			
Total renewables (grid and non-grid)	101.17%		
Mandatory	18.15%		
Voluntary	76.13%		

Behind the meter	6.89%
Residual Electricity Emission Footprint (TCO2e)	0
<i>Figures may not sum due to rounding. Renewable percentage can be above 100%</i>	
<i>Voluntary includes LGCs retired by the ACT (MWh)</i>	11

Location Based Approach Summary

Location Based Approach	Activity Data (kWh)	Scope 2 Emissions (kgCO2e)	Scope 3 Emissions (kgCO2e)
ACT	13,769	10,740	964
NSW	320,151	249,718	22,411
SA	16,775	5,032	1,174
Vic	668,042	607,918	66,804
Qld	116,098	92,878	13,932
NT	0	0	0
WA	46,964	31,466	470
Tas	0	0	0
Grid electricity (scope 2 and 3)	1,181,799	997,752	105,754
ACT	0	0	0
NSW	0	0	0
SA	0	0	0
Vic	87,435	0	0
Qld	0	0	0
NT	0	0	0
WA	0	0	0
Tas	0	0	0
Non-grid electricity (Behind the meter)	87,435	0	0
Total Electricity Consumed	1,269,233	997,752	105,754
Emission Footprint (TCO2e)	1,104		
<i>Scope 2 Emissions (TCO2e)</i>	998		
<i>Scope 3 Emissions (TCO2e)</i>	106		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following sources emissions have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. These emissions are accounted for through an uplift factor. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable, but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant-non-quantified emission sources	(1) Immaterial	(2) Cost effective (but uplift applied)	(3) Data unavailable (but uplift applied & data plan in place)	(4) Maintenance
Refrigerants	Yes	No	No	No
Diesel fuel for forklifts	Yes	No	No	No

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to an organisation's or precinct's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.

5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

The following emission sources have been included from our organisation certification:

- Emissions associated with Aesop's manufacturing are excluded in line with the provisions and application of the relevance test under the Climate Active Carbon Neutral Standard for Organisations.
- Emissions associated with investments are excluded in line with the provisions of the relevance test as applied to Aesop's trustee operations.
- Emissions related to freight from Melbourne, Australia warehouse to global regional warehouses and stores are excluded. These emissions are attributed to the destination region and are outside of Aesop ANZ's operational control. Demand planning is supported by Aesop global to minimize emissions to these regions (full container loads and reduced reliance on air freight).
- Emissions associated with warehouse service provider's company vehicles are outside of Aesop ANZ's operations control and are excluded in line with the provisions and application of the relevance test under the Climate Active Carbon Neutral Standard for Organisations.



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