



PUBLIC DISCLOSURE STATEMENT

GRATIFII LIMITED

**ORGANISATION CERTIFICATION
FY2022–23 (PROJECTED)**

Australian Government
Climate Active
Public Disclosure Statement



An Australian Government Initiative



NAME OF CERTIFIED ENTITY	Gratifii Limited
REPORTING PERIOD	Financial year 1 July 2022 – 30 June 2023 Projected
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p> <p><i>Signature here</i></p> 
	Name of signatory Position of signatory Date IAIN DUNSTAN Managing Director & CEO 25 November 2022



Australian Government
**Department of Industry, Science,
Energy and Resources**

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Version March 2022. To be used for FY20/21/CY2021 reporting onwards.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	191 tCO ₂ -e
OFFSETS BOUGHT	42% ACCUs, 58% CERs
RENEWABLE ELECTRICITY	Total renewables 18.59%
TECHNICAL ASSESSMENT	12 July 2022 Angie Triana Ndevr Environmental Next technical assessment due: July 2025
THIRD PARTY VALIDATION	Type 1 30 June 2022 Katherine Simmons KREA Consulting Pty Ltd

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2. CARBON NEUTRAL INFORMATION

Description of certification

The certification includes the Australian business operations of the company Gratifii Limited (ABN 47 125 688 940) and its subsidiaries

- CSB Engage AUS (ACN 169438957)
- Neat Tickets Pty Ltd (ACN 153 820 887)
- CSB Engage SA Pty Ltd. (Johannesburg office)
- Gratifii Middle East (Dubai office)

The emissions inventory in this Public Disclosure Statement have been developed in accordance with the Climate Active Carbon Neutral Standard for Organisations using the operational control approach.

The reporting period of this Public Disclosure Statement (Financial year 1 July 2022 – 30 June 2023, FY23 projected) using FY21 information.

Organisation description

Gratifii (ASX:GTI) helps businesses build customer loyalty and engagement in retail, hospitality, telecom, banking, insurance, and financial services.

Gratifii's ABN is 47 125 688 940. The company is a business-to-business-to-consumer (B2B2C) software-as-a-services (SaaS) provider focussed on loyalty and rewards. As shown in Figure 1, the company operates in Australia, Asia, Africa, and the Middle East with six subsidiaries owned by the Australian holding company:

The two main Australian offices are CSB Engage (Aus) Pty Ltd., located in Surrey Hills NSW and Neat Tickets Pty Ltd. in Perth.

Gratifii Ltd have three overseas locations, two of which – Dubai and South Africa are operated from their respective overseas locations while Singapore is a virtual office and is operated from Perth.

Gratifii Middle-East FZ-LLC located in Dubai is a one-person work-from-home operation.

CSB Engage SA Pty Ltd is located in Johannesburg, South Africa. This company financially owns 50% of another South African organisation - OneScan Pty Ltd. CSB Engage SA Pty Ltd has no operational control over them. Hence OneScan is excluded from the carbon inventory.

We struggle finding consumer choices that are eco-friendly in the market as employees and directors. We value the rigor of Climate Active. The accreditation helps our stakeholders take action by making it easy to identify and choose brands that are making a real difference. We want to be included as a company that is progressive when it comes to sustainability.

In addition to these operational overseas offices, Gratiffi Ltd owns CSB Engage Asia, a virtual office in Singapore, Neat Tickets Pty Ltd runs that in Perth, Australia.

Gratiffi Ltd also owns CSB Engage Pte Ltd a dormant company that is in the process of closing down and hence, treated as a non-operational entity in FY2022-23.

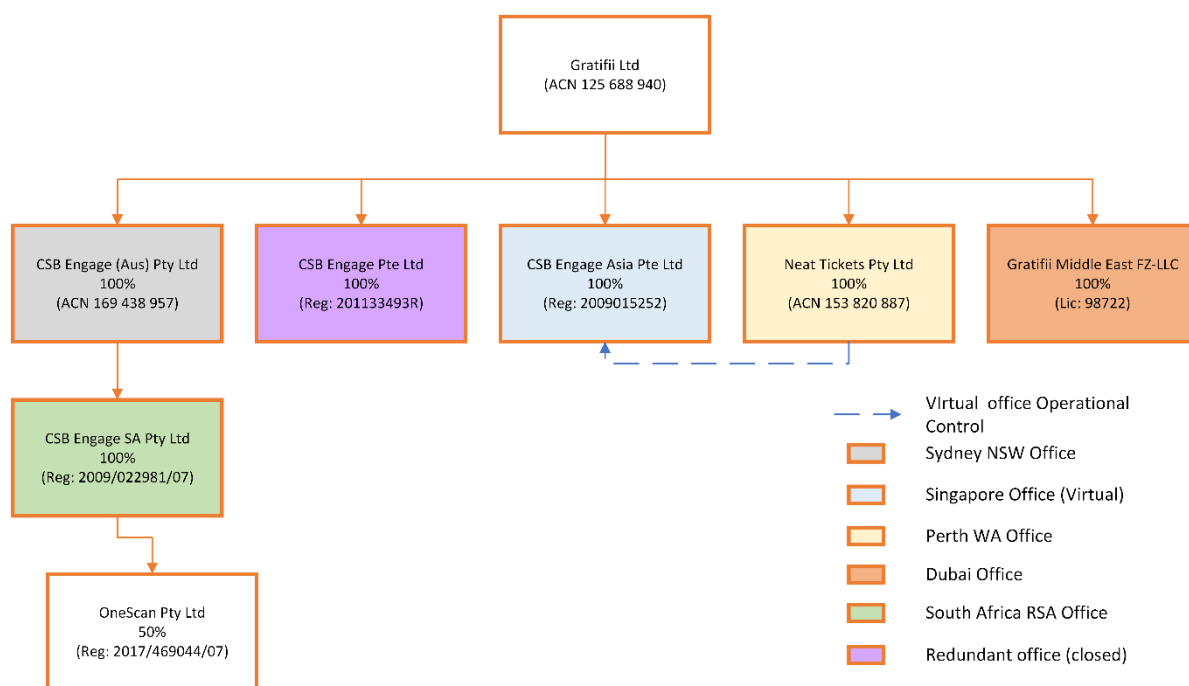


Figure 1. Organisational chart

Additional details regarding operational offices are presented in the following table:

Table 1. Office locations and details

Facility	Subsidiary	Address	FTE	NLA
Sydney Head office*	CSB Engage AUS	Level, 1 Suite 2, 44a Foveaux Street, Surry Hills (previous address)	18	170 sqm
Perth WA Office	Neat Tickets Pty Ltd	Level 2, Building C, Garden Office Park 355 Scarborough Beach Road Osborne Park WA 6017	3	40 sqm
Johannesburg Office	CSB Engage SA Pty Ltd.	Hampton Office Park 20 Georgian Crescent East Bryanston, Johannesburg, 2191 South Africa	5	160 sqm
Dubai Office	Gratiffi Middle East	8th Floor Aurora Tower Al Falak St Dubai Media City Dubai United Arab	One person work-from-home all year	N/A

	Emirates (shared space)		
Singapore Office	Virtual Office – handled from Perth	N/A	N/A

* 25 Cooper St, Surry Hills was our previous office and we moved to 1/3/22 - Suite 2, Level 1, 44a Foveaux Street, Surry Hills, NSW 2010 during the FY22. Emissions from Cooper St were estimated for this report; and the emissions from our relocated office will be reported in the following true-up report.

Carbon neutrality is important to Gratifii Limited. Climate action is important to our employees, customers, suppliers, and shareholders. We are grateful for partnering with Climate Active to drive climate action on a voluntary. It is important to our stakeholders to measure, reduce, and offset our carbon emissions and lessen our overall negative impact on the environment.

3. EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's or precinct's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary		Outside emission boundary
<p><u>Quantified</u></p> <p>Accommodation and facilities</p> <p>Cleaning and Chemicals</p> <p>Electricity (Sydney & Perth offices)</p> <p>Bespoke – Electricity Johannesburg office</p> <p>Food</p> <p>ICT services and equipment</p> <p>Office equipment & supplies</p> <p>Postage, courier and freight</p> <p>Professional Services</p> <p>Refrigerants</p> <p>Stationary Energy (liquid fuels)</p> <p>Transport (Air)</p> <p>Transport (Land and Sea)</p> <p>Waste</p> <p>Water</p> <p>Bespoke – Water Johannesburg</p> <p>Working from home (incl. electricity Dubai office)</p>	<p><u>Non-quantified</u></p> <p>N/A</p>	<p><u>Excluded</u></p> <p>N/A</p>
	<p><u>Optionally included</u></p> <p>N/A</p>	

Electricity for Dubai office is accounted for in the Working from home calculator (it is a one-person work-from-home operation June to July). The boundary also includes goods and services, stationary energy, business travel, and water.

General ledger expenses for Dubai office are included as part of the Neat Tickets Pty Ltd General ledger.

Singapore is a virtual office that is run from Neat Tickets Pty Ltd operating in Perth, Australia.

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.



4. EMISSIONS REDUCTIONS

Emissions reduction strategy

The FY23 (projected) GHG inventory is the first exercise for Graffiti to measure our organisational emissions. On the basis that 'what gets measured gets managed', the first step to reducing our carbon footprint was to measure it. These results will help us to identify ways to do things differently and reduce our carbon footprint in the following years. Over the coming years we will be monitoring the use of resources to improve our data collection processes.

Gratiffi commits to reducing total emissions of its business operations by 30% by 2032 compared to a FY23 baseline.

The emission reduction strategy for the organisation will include the following actions (but are not limited to):

- Scope 1 emissions will be reduced by:
 - a. Use GPS tracking to collect data on company vehicles to help analyse and optimise company car usage;
 - b. Look to purchase more fuel-efficient vehicles over the next 5 years.
- Scope 2 emissions will be reduced by:
 - c. In 2023 we will investigate current tenancy and base building electricity supply arrangements and further opportunities to purchase renewably sourced alternatives;
 - d. Transition to purchasing our office electricity through suppliers that support renewable energy such as GreenPower, in offices where we have control to do so;
 - e. Educating employees to switch off office computer and lighting, and WFH appliances when not in use and promoting the efficient use of energy in our premises and operations.
- Scope 3 emissions will be reduced by:
 - f. Avoiding non-essential business travel, and encouraging the use of virtual conferencing;
 - g. Adoption of hybrid working principles to support working from home and reduce employee commuting and business travel;
 - h. Reduction actions for business travel (i.e., accommodation and flights) by choosing options with a lower emissions intensity (e.g., prefer economy class flights and hotel rating decrease) or suppliers with a certified carbon neutral service;
 - i. Gratiffi will encourage employees to run, bike, carpool or take public transport to the office. Gratiffi will measure the number of active commuters and mode of transportation over the next 5 years to substantiate its carbon reduction claims against 2019 levels;
 - j. Investigating the market for carbon neutral alternatives in our supply chain such as ICT Services and other Professional Services and increase annual sourcing of Good and Services from Carbon Neutral certified suppliers over the next 5 years;

- k. Implementing behaviour change campaigns for waste reduction over the next 5 years and research potential partners in the market for e-waste collection and design a paperless policy.
- l. Gathering better actual data for waste generation and water consumption in our premises.

5. EMISSIONS SUMMARY

Emissions over time

This is an initial application. Comparisons of emissions over time will be included in future reporting periods.

Significant changes in emissions

This is an initial application. Any significant changes or fluctuations in our emissions reduction trajectory will be included in future reporting periods.

Use of Climate Active carbon neutral products and services

Gratiffi engaged the Services of Ndevr Environmental to develop the carbon inventory and certification management.

Organisation emissions summary

The electricity summary is available in the Appendix B. Electricity emissions were calculated using a market-based approach.

Emission category	Sum of Scope 1 (tCO ₂ -e)	Sum of Scope 2 (tCO ₂ -e)	Sum of Scope 3 (tCO ₂ -e)	Sum of total emissions (tCO ₂ -e)
Accommodation and facilities			0.56	0.56
Cleaning and Chemicals			0.38	0.38
Climate Active Carbon Neutral Products and Services			0	0
Electricity (Sydney & Perth)		33.99		33.99
Bespoke – Electricity Johannesburg		23.03	2.30	25.33
Food			2.88	2.88
ICT services and equipment			23.34	23.34
Office equipment & supplies			1.61	1.61
Postage, courier and freight			0.43	0.43
Professional services			27.00	27.00
Refrigerants	0.01			0.01
Stationary Energy (liquid fuels)	38.69		1.98	40.68
Transport (Air)			11.46	11.46
Transport (Land)			7.74	7.74
Waste			13.29	13.29
Water			0.25	0.25
Bespoke – Water Johannesburg			0.31	0.31
Working from home (incl. electricity Dubai office)			1.91	1.91
Total	38.70	57.02	95.43	191.15

Uplift factors

No uplift factors were used.

6. CARBON OFFSETS

Offsets retirement approach

Forward purchasing	
1. Total emissions footprint to offset for this report	191
2. Total eligible offsets purchased and retired for this report and future reports	200
3. Total eligible offsets retired and used for this report	191
4. Total eligible offsets forward purchased and banked to use toward next year's report	9

Co-benefits

EXTRAORDINARY IMPACT

OFFSET PROJECT CATEGORY OVERVIEW

Located in New South Wales and Queensland, these carbon farming projects work with landholders to regenerate and protect native vegetation. The projects help improve marginal land, reduce salinity and erosion and provide income to farmers. Widespread land clearing has significantly impacted local ecosystems. This degradation and loss of plant species threatens the food and habitat on which other native species rely. Clearing allows weeds and invasive animals to spread and affects greenhouse gas emissions.

The project areas can harbour a number of indigenous plant species which provide important habitat and nutrients for native wildlife. By erecting fencing and actively managing invasive species, these projects avoid emissions caused by clearing and achieve key environmental and biodiversity benefits.

The projects meet the following Sustainable Development Goals



EXTRAORDINARY IMPACT

OFFSET PROJECT CATEGORY OVERVIEW

Across India, wind farms introduce clean energy to the grid which would otherwise be generated by coal-fired power stations. Wind power is clean in two ways: it produces no emissions and also avoids the local air pollutants associated with fossil fuels. Electricity availability in the regions have been improved, reducing the occurrence of blackouts across the area.

The projects support national energy security and strengthen rural electrification coverage. In constructing the turbines new roads were built, improving accessibility for locals. The boost in local employment by people engaged as engineers, maintenance technicians, 24-hour on-site operators and security guards also boosts local economies and village services.

The projects meet the following Sustainable Development Goals



Eligible offsets retirement summary

Offsets cancelled for Climate Active Carbon Neutral Certification											
Project description	Type of offset units	Registry	Date retired	Serial number (and hyperlink to registry transaction record)	Vintage	Stapled quantity	Eligible quantity (tCO ₂ -e)	Eligible quantity used for previous reporting periods	Eligible quantity banked for future reporting periods	Eligible quantity used for this reporting period	Percentage of total (%)
Turra Forest Regeneration Project	ACCUs	ANREU	11 July 2022	8,324,988,086 - 8,324,988,165	2020-21	0	80	0	0	80	42%
Bundled wind energy power projects (2003 policy) in Rajasthan	CER	ANREU	11 July 2022	200,480,752 - 200,480,871	CP2	0	120	0	9	111	58%
Total offsets retired this report and used in this report										191	
Total offsets retired this report and banked for future reports										9	

Type of offset units	Quantity (used for this reporting period claim)	Percentage of total
Australian Carbon Credit Units (ACCUs)	80	42%
Certified Emissions Reductions (CERs)	111	58%

See Appendix A for a copy of the retirement certificates

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

N/A

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	N/A
2. Other RECs	N/A

* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements), and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Eligible units	Registry	Surrender date	Accreditation code (LGCs)	Certificate serial number	Generation year	Quantity (MWh)	Fuel source	Location	
N/A										
Total LGCs surrendered this report and used in this report										

APPENDIX A: ADDITIONAL INFORMATION

EVIDENCE

RETIREMENT CONFIRMATION

OFFSET REF 1: ANREU Registry
LINK TO REGISTRY: 8.324.988.086 - 8.324.988.165

Australian National Registry of Emissions Units

Transaction ID: AU23003
 Current Status: Completed (4)
 Status Date: 11/07/2022 16:22:39 (AEST)
 Transaction Type: Cancellation (4)
 Comment: Retired on behalf of Grathf Limited for their FY22 Climate Active certification for operational emissions.

Party	Type	Transaction Type	Original CP	Current CP	ERF Project ID	NGER Facility ID	NGER Facility Name	Safeguard	Kyoto Project #	Vintage	Expiry Date	Serial Range	Quantity
AU	KACCU	Voluntary ACCU Cancellation			ERF140084					2020-21		8.324.988.086 - 8.324.988.165	80



EVIDENCE

RETIREMENT CONFIRMATION

OFFSET REF 2: ANREU Registry
LINK TO REGISTRY: 200.480.752 - 200.480.871

Australian National Registry of Emissions Units

Transaction ID: AU23002
 Current Status: Sending (91)
 Status Date: 11/07/2022 16:16:34 (AEST)
 Transaction Type: Cancellation (4)
 Comment: Retired on behalf of Grathf Limited for their FY22 Climate Active certification for operational emissions.

Party	Type	Transaction Type	Original CP	Current CP	ERF Project ID	NGER Facility ID	NGER Facility Name	Safeguard	Kyoto Project #	Vintage	Expiry Date	Serial Range	Quantity
IN	CER	Kyoto Voluntary Cancellation	2	2					IN-1167			200.480.752 - 200.480.871	120



APPENDIX B: ELECTRICITY SUMMARY

Electricity emissions are calculated using a market-based approach (FY21-22 result)

Location-based method

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

Market Based Approach Summary			
Market Based Approach	Activity Data (kWh)	Emissions (kgCO ₂ e)	Renewable Percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs & Precinct LGCs)	0	0	0%
GreenPower	0	0	0%
Jurisdictional renewables (LGCs retired)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	7,801	0	19%
Residual Electricity	34,162	33,990	0%
Total grid electricity	41,963	33,990	19%
Total Electricity Consumed (grid + non grid)	41,963	33,990	19%
Electricity renewables	7,801	0	
Residual Electricity	34,162	33,990	
Exported on-site generated electricity	0	0	
Emissions (kgCO ₂ e)		33,990	
Total renewables (grid and non-grid)	18.59%		
Mandatory	18.59%		
Voluntary	0.00%		

Behind the meter	0.00%
Residual Electricity Emission Footprint (TCO2e)	34
<i>Figures may not sum due to rounding. Renewable percentage can be above 100%</i>	

Location Based Approach Summary

Location Based Approach	Activity Data (kWh)	Scope 2 Emissions (kgCO2e)	Scope 3 Emissions (kgCO2e)
ACT	0	0	0
NSW	31,795	24,800	2,226
SA	0	0	0
Vic	0	0	0
Qld	0	0	0
NT	0	0	0
WA	10,168	6,813	102
Tas	0	0	0
Grid electricity (scope 2 and 3)	41,963	31,612	2,327
ACT	0	0	0
NSW	0	0	0
SA	0	0	0
Vic	0	0	0
Qld	0	0	0
NT	0	0	0
WA	0	0	0
Tas	0	0	0
Non-grid electricity (Behind the meter)	0	0	0
Total Electricity Consumed	41,963	31,612	2,327

Emission Footprint (TCO2e)	34
<i>Scope 2 Emissions (TCO2e)</i>	32
<i>Scope 3 Emissions (TCO2e)</i>	2

Carbon Neutral electricity offset by Climate Active Product	Activity Data (kWh)	Emissions (kgCO2e)
n/a	0	0

Climate Active carbon neutral electricity is not renewable electricity. The emissions have been offset by another Climate Active member through their Product certification.

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following sources emissions have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. These emissions are accounted for through an uplift factor. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

No Relevant-non-quantified emission sources were included in the inventory

Relevant-non-quantified emission sources	(1) Immaterial	(2) Cost effective (but uplift applied)	(3) Data unavailable (but uplift applied & data plan in place)	(4) Maintenance
N/A				

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to an organisation's or precinct's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.
5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

Emission sources tested for relevance	(1) Size	(2) Influence	(3) Risk	(4) Stakeholders	(5) Outsourcing	Included in boundary?
N/A						



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